

Quality Management System Policy Statement

Golis Telecom is committed to shaping the future of Information and Communication Technology in East Africa by providing high quality innovative products and services harnessing the power of technology, operational excellence, human capital, and customer engagement.

To achieve this, Golis Telecom has implemented ISO 9001:2015 to support its strategic objectives of the business and a commitment to continual improvement of the quality management system by implementing and establishing this policy.

Golis Telecom Management is committed to:

- Strive to the full satisfaction of our customers and other interested parties by fully understanding their needs and expectations and proposing solutions to those needs.
- Ensure Top management is always committed to the quality management system by being engaged throughout implementation, communicating the quality policy to all the stakeholders of the organization, promoting continuous improvement, and ensuring all required resources are allocated, reviewed, and addressed by management.
- Fully comply with all applicable legal, statutory regulations and other relevant requirements within QMS scope
- Consistently providing reliable products and services that are compliant with quality requirements and on time.
- Utilize our strategic priorities and goals using balance scorecard as the framework to establish our quality objectives and continual improvement of our quality management system.
- Provide all Golis Telecom employees, contractors, suppliers and interested parties with the knowledge, skills, and competences for the improvement of our quality management system.



Abdisalam Isse Mohamed

Chief Operations Officer

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